



Quality culture that supports continuous improvement

Cahill's Quality Management System is the way we do business. We stand behind our people to ensure that our processes are fair, safe, meaningful, and effective for each work scope that we execute.

Quality Management System

The Cahill Group of Companies Quality Management System (QMS) is a mature and robust system. Our QMS is focused on ensuring a high level of client satisfaction and company performance through consistent application of our business practices.

Quality provides the backbone for consistency, leading to compliance with client specifications, as well as the tools to manage change and ensure continuous improvements to the system.

Cahill embraces new technologies and innovations to enhance both internal efficiency and customer experience. Led by management and executed by all, Cahill's QMS describes how all aspects of the business operate and support an environment where our most valued principles include improvement, innovation, and positive stakeholder perception.

Cahill recognizes the importance of Quality to the success of its business. Quality is not a superimposed program, but an inherent part of our core business values.

Key Performance Indicators:

- Client Satisfaction
- Quality Incidents (NCR's, CAR's)
- Supplier Performance
- Audits – Internal (QMS and Project), Supplier, External
- Objectives Performance
- Weld Repair Rates